

EMERGENCY TELEPHONE SYSTEM BOARD
MEETING January 21, 2010

Chairman Art Weber called the McHenry County Emergency Telephone System Board to order January 21, 2010 at 9:09 AM at the McHenry County Government Center, Woodstock, IL for a regular meeting.

MEMBERS IN ATTENDANCE: Art Weber, Chairman, Sgt. Dick Johns Vice Chairman, Chief Jim Saletta, DC Geoff Cooker, Captain Dave Shepherd, , Jim Molnar, Mark Kuhlman, Deb Palmsiano, and.

MEMBERS ABSENT: Chief Ken Rydberg, Sgt. Rich Solarz, Director Barry Valentine, John Shay, and Mike Vest.

STAFF IN ATTENDANCE: Tiki Carlson, Coordinator

VISITORS: D.C. Ken Caudle, HUFd; D.C. Joe Krueger, MTFPD; Brian Knop, MCSO; Mary Christiansen, ALFPD; Linda Luehring, Lou Vernagallo, SEECOM; John Burns, City of Woodstock.

ADDITIONS OR CORRECTIONS TO THE MINUTES:

MOTION: by Jim Molnar, second by Sgt. Johns, to accept the December 17, 2009 minutes. All members present voted AYE. Motion passed.

CORRESPONDENCE: None

TREASURER REPORT: The Treasurer's report was submitted. Balance as of December 31, 2009, was \$1,806,888.48 in the General Account.

MOTION: by Sgt. Johns, second by Captain Shepherd, to accept the Treasurer's Report as submitted and place on file for future audit. A roll call vote was taken. Members voting AYE: Cooker, Johns, Kuhlman, Molnar, Palmsiano, Saletta, Shepherd, and Weber. Members voting NAY: none. Motion passed.

BILLS: Board members reviewed the bills.

MOTION: by Sgt. Johns, second by Captain Shepherd, to approve the 290001 expenditures in the amount of \$176,688.85, and 290100 in the amount of \$89,770.69, for the month of December. A roll call vote was taken Members voting AYE: Cooker, Johns, Kuhlman, Molnar, Palmsiano, Saletta, Shepherd, and Weber. Members voting NAY: none. Motion passed.

COMMITTEE REPORTS:

FINANCIAL: None

TECHNICAL: The staff is looking into the systems touching the network to determine if there is an issue with bandwidth usage. Priority will be given to CAD dispatch and Verizon for mobile.

Reverse notification systems are still being evaluated. 21st Century has been more prevalent in the public sector, and has competitive pricing. The committee will be scheduling additional demonstrations at a later date.

PERSONNEL: A committee meeting will be scheduled in the future to discuss additional staffing.

TRAINING: None

PSAP: Executive Director Linda Luehring inquired about dispatch administrators having access to view open cases of trouble.

DISCUSSION/INFORMATION:

MOTION: by Chief Rydberg, second by Captain Shepherd, to adjourn. All members present voted AYE. Motion passed.
Meeting adjourned at 10:05 AM

<p>The next meeting is <u>9:00 AM</u> Thursday February 18, 2010 EMA/911 Training Room – McHenry County Government Center</p>

Coordinator's Report for January 21, 2010

HTE APPLICATIONS-

- ❖ County IT had a power failure in their server room on December 23rd. It ultimately resulted in the BACKUP AS/400 going down, and it was not discovered it had not been restarted until this week. Matt Staddler, IT Solutions Group, was contacted to assist as the main 400 had reached 99% capacity. It was determined there was a hardware issue with the BACKUP, and IBM was called for service. At this time it appears the BACKUP will need to be rebuilt.

VISIONAIR APPLICATIONS-

- Patti Nichols will be on site the week of February 8th and will be stopping at each PSAP during her time here. Please note this is not a TRAINING session, rather an opportunity for her to observe issues that have been reported.
- If any dispatcher receives an error upon signing into CAD that they are UNABLE to connect to the Fire Server, or RMS server, please let us know immediately! The "next call #'s" are pulled from those servers, and if a TC is not able to connect, they will NOT get a correct number!!
- Please advise your TC's if they are coming across addresses that are not GEO-VALIDATING we need to know, and get them added to the system. We can't fix the issues if they are not being brought to our attention! A packet was handed out to each PSAP Admin in attendance of the last PSAP Admin/Core meeting. If you have addresses that are not coming up, please send them to the office so we can determine what the problem is.
- Reminder: VisionINFORM, to get call information, is available over the laptops for those who do not have a VPN or direct access to our network.
- Fire Core had a 3 day training session for System Administration. VisionRMS Core will begin the first week of February.

PSAP/NETWORK / VERIZON-

- Premise Alert Program - Please remind your agencies they need to have a process in place where citizens can provide information regarding a family member or friend with special needs. If you need copies of samples please let us know and we will forward them to you. Data entry will be done by the ETSB, however your agencies have to keep your own file as well. ***Illinois Premise Alert Program (Public Act 96-0788)***
- McHenry County IT will be having Verizon signal amplifiers run throughout the building. This will override what we currently have in place, and we have been advised the signal will be improved. I am working with IT to make sure we have the same, if not better coverage in our areas.

CORRESPONDENCE-

MISCELLANEOUS INFORMATION-

REMINDERS –

If any dispatcher receives an error upon signing into CAD that they are UNABLE to connect to the Fire Server, or RMS server, please let us know immediately! The "next call #'s" are pulled from those servers, and if a TC is not able to connect, they will NOT get a correct number!!